Pennington County Human Service Committee

Meeting Agenda

May 17, 2022

12:00 pm

Members Present

Bruce Lawrence	Dave Sorenson	Seth Nelson

_____ Neil Peterson

_____ Darryl Tveitbakk

Section A

- I. Minutes: Review of 04/19/2022 HSC Meeting minutes
- II. Personnel:
 - A. Update on Social Work/Disability Wavier Position
 - B. Update on Eligibility Worker Position

IV. General:

- A. 2023 Managed Care RFP Resolution
- B. BlueCross/Blue Shield Report
- C. All Staff Meeting Cultural Competency/Diversity/Equity
- D. Mental Health Event- Be Here Tomorrow- Kevin Himes 8-23-2022
- E. Lead Agency Review
- F. Staff Presentation
- G. Out-of-Home Cost Report
- H. Month's End Cash Balance
- I. Other

Section B

- I. Special Case Situations (Social Services)
- II. Income Maintenance Update
- III. Special Case Situations (Public Assistance)
- IV. Payment of Bills

Section C

I. Dates of Upcoming Committee Meetings:

06/21/2022	07/19/2022	08/16/2022
12:00 pm	12:00 pm	12:00 pm

A regular meeting of the Pennington County Human Service Committee was held at 12:00 pm, April 19, 2022, at Pennington County Human Services.

COMMITTEE MEMBERS PRESENT:

Bruce Lawrence Darryl Tveitbakk Neil Peterson Seth Nelson

STAFF MEMBERS PRESENT:

Julie Sjostrand, Director Stacy Anderson Maureen Monson Tammy Johnson Elizabeth Gerhart

SECTION A

I. <u>MINUTES:</u>

The March 15, 2022, Human Service Committee Meeting Minutes were electronically posted for review. Noting no corrections or changes, a recommendation was made to forward the Minutes to the Consent Agenda.

II. PERSONNEL:

- A. The Director presented an update on the Social Work/Disability Wavier position.
- B. Jessica Olson, Social Worker is scheduled to complete probation on May 13, 2022. Jessica is meeting position expectations and is successfully fulfilling job responsibilities. The Director recommends Ms. Olson be granted permanent status upon completion of the probation period. Upon conclusion of this presentation a recommendation was made to forward this item to the Consent Agenda.
- C. Janelle Sparby, Eligibility Worker submitted her notice of retirement effective December 30, 2022. Recommendation was made to forward this item to the Consent Agenda.
- D. The Director presented a request to post, interview and hire for the Eligibility worker position being vacated because of Janelle Sparby's announced retirement. Recommendation was made to forward this item to the Consent Agenda.

III. <u>GENERAL</u>:

- A. The Director presented an ESSA (Every Student Succeeds Act) Agreement between Thief River Falls Public School ISD # 564 and Pennington County Human Services. Upon conclusion of the presentation, recommendation was made to forward this item to the Consent Agenda.
- B. Maureen Monson, Adult Social Services Supervisor presented information on the 2023 Managed Care RFP Evaluation Process.

- C. Agency Social Workers, Tori Felzien and Josh Hanson presented to the committee information on their roles and responsibilities that they fulfill in serving the clients in Pennington County
- D. Tammy Johnson, Financial Assistant Supervisor presented Pennington County Performance Report of Cash Assistance and SNAP Timeliness Measures from January 1. 2021 thru December 31, 2021.
- E. The Out-of-Home Cost Report through March 2022 was presented for Review.
- F. Month's end cash balance for March 2022 stands at \$ 3,329,525.51.

SECTION B

- I. No Social Service cases were presented for special case review.
- II. Tammy Johnson, Financial Assistant Supervisor presented the Emergency Assistance/Emergency General Assistance February 2022 report of activity. She reported the Income Maintenance open case count stands at 2,025.
- III. No Income Maintenance cases were presented for special case consideration.
- IV. A listing of bills presented for payment was reviewed. A recommendation for payment of the bills was forwarded to the Consent Agenda.

SECTION C

Be it resolved that the foregoing record is a true and accurate recording of the official actions and recommendations of the Human Service Committee for Pennington County and, as such, constitutes the official minutes thereof.

Chair: _____

Attest: _____

NEXT COMMITTEE MEETING: May 17, 2022, at 12:00 p.m.

Pennington County Human Services Out Of Home Placement Costs Year Ending December 31, 2022 & 2021

Totals

Net Expense

3,828.83

34,219.98

3,721.27

10,302.40

7,629.15

44,553.50

5,594.71

16,609.54

9,154.98

39,683.65

5,594.71

5,826.50

Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	YTD	YTD 2021	Change
13,569.61	13,572.11	23,485.54	12,341.42	-	-	-	-	-	-	-	-	62,968.68	39,907.36	57.8%
-	-	10,719.42	2,449.44	-	-	-	-	-	-	-		13,168.86	-	
-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	-	-	-	-	-	-	-	-	-	-	-	1,062.04	-100.0%
16,531.00	5,173.00	12,769.00	15,149.00	-	-	-	-	-	-	-	-	49,622.00	85,489.98	-42.0%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	
30,100.61	18,745.11	46,973.96	29,939.86	-	-	-	-	-	-	-	-	125,759.54	126,459.38	-0.6%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	
-	-	19,374.40	4,471.02	-	-	-	-	-	-	-	-	23,845.42	18,309.96	30.2%
-	-	-	-	-	-	-	-	-	-	-	-	-	161.00	-100.0%
-	127.37	100.07	-	-	-	-	-	-	-	-	-	227.44	2,303.00	-90.1%
-	127.37	19,474.47	4,471.02	-	-	-	-	-	-	-	-	24,072.86	20,773.96	15.9%
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20 100 61	18,617.74	27,499.49	25,468.84	-	-	-	-	-	-	-	-	101,686.68	105,685.42	-3.78%
30,100.01	10,017.74	21,400.40	20,400.04									101,000100		
34,219.98	10,302.40	44,553.50	16,609.54	39,683.65	5,826.50	13,780.89	64,202.74	45,053.18	16,563.13	22,770.95	26,938.13	101,00000		
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Pennington County Human Services Income Maintenance Unit 2022 Active Cases by Program

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Cash												
MFIP	39	41	40	39								
DWP	0	0	0	0								
GA	35	32	37	39								
GRH	51	51	52	54								
MSA	52	50	48	49								
EA	0	0	0	0								
EGA	1	0	0	0								
TOTAL	178	174	177	181	0	0	0	0	0	0	0	0
-												
Food SNAP	ГАГ	E 4 4	540	500								
	545	541	543	539	0	0	0		•	0	•	
TOTAL	545	541	543	539	0	0	0	0	0	0	0	0
Health Care												
MA (MAXIS)	527	532	531	535								
IMD	5	5	5	5								
QMB	244	246	247	247								
SLMB	57	59	58	60								
QI-1	18	19	18	17								
MA (METS/MNsure)	1002	1017	1020	1026								
MCRE (METS)	56	64	66	67								
TOTAL	1,909	1,942	1,945	1,957	0	0	0	0	0	0	0	0
Total Active Programs	Total Active Programs											
	2,632	2,657	2,665	2,677	0	0	0	0	0	0	0	0
Total Active Cases												
	1,992	2,024	2,025	2,026	0	0	0	0	0	0	0	0
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Pennington County Human Services Income Maintenance Unit Active Cases by Program Apr-22

Ca	sh	# Cases	## in HH	# Adults	# Children	
	MFIP	39	92	24	68	Minnesota Family Investment Program
	DWP	0	0	0	0	Diversionary Work Program
	GA	39	38	38	0	General Assistance
	GRH	54	54	54	0	Group Residential Housing
	MSA	49	49	49	0	Minnesota Supplement Aid
	EA	0	0	0	0	Emergency Assistance
	EGA	0	0	0	0	Emergency General Assistance
	TOTAL	181	233	165	68	

Food

SNAP	539	973	614	359	Supplemental Nutrition Assistance Program
TOTAL	539				

Health Care

MA (MAXIS)	535	544	446	98	Medical Assistance
IMD	5	5	5	0	Institute for Mental Disease
QMB	247	248	246	2	Qualified Medicare Beneficiary (Medicare Savings Program)
SLMB	60	64	64	0	Service Limited Medicare Beneficiary (Medicare Savings Program)
QI-1	17	20	20	0	QI-1 (Medicare Savings Program)
MA (METS/MNsure)	1,026				Medical Assistance (as of 4/5/2022).
MCRE (METS)	67				MinnesotaCare (as of 4/5/2022).
TOTAL	1,957	881	781	100	

TOTAL ACTIVE PROGRAMS:	2,677
TOTAL ACTIVE CASES:	2,026

Cultural Competency -- Gina Drellack, Northwest Service Cooperative

Overview

This 3-hour session is designed to broaden our understanding of and effective interaction with people of cultures, native languages, and socioeconomic backgrounds that may be different from our own. Specific attention will be given to:

- Racial, Cultural, and Socioeconomic Groups
- American Indian and Alaskan Native Students
- Religion
- Systemic Racism
- Gender Identity, Including Transgender
- Sexual Orientation
- Language Diversity
- Individuals with Disabilities and Mental Health Concerns

Discussions

The strengths of any cultural competency learning lie heavily within individual self reflection and group discussion.

It is not necessary to share personal details in the discussion; however, the personal work we do will deeply contribute to what thoughts and insights we do share in the discussion, as a whole.

A note about discussions -- we will set norms and values for all participants. This helps to set a positive, open-minded, and kind tone for the group, from the get-go. These include:

- Be present and remain engaged
- Share your story, your truth
- Practice being curious
- Lean into any discomfort
- Respect others' perspectives and experiences
- Promote non-disclosure
- Other? We can add our own norms and values as well

Session Outline:

Introduction

- Why & what of cultural competency
- Discussion norms
- Land acknowledgement

Culture

Developing critical self-consciousness

Mental models and expectations

Frames of reference

Culturally responsive teaching and classroom community

Bias

Equity lens

Awareness of impact and microaggressions

Objectives:

- 1. Explore and understand how our own cultural identities and frames of reference affect our perception and treatment of others.
- 2. Understand the importance of culturally responsive interaction with our clients and colleagues
- 3. Engage in activities to grow a culturally responsive mindset
- 4. Identify ways to build culturally responsive communities at work (and personal life, by extension)

Pennington County Human Services Emergency Assistance/Emergency General Assistance Emergency Requests Related to Potential Evictions/Housing and Utilities April-22

Approva	ls							
Eligibility	File	Case	Request	Employment	Number of	Amount and	Agency	Date of
Worker	Date			Status	Children	Purpose	Action	Action
TOTAL						EA	\$0.00	
					-	EGA	\$0.00	

Denials								
Eligibility	File	Case	Request	Employment	Number of	Amount and	Agency	Date of
Worker	Date			Status	tus Children Pu		Action	Action
						-	EGA denied - No	
							Emergency, client is	
x157540	4/6/2022	2254850	Unknown	1 adult: unemployed	0	Unknown	incarcerated	4/12/2022
			Past due				EGA denied - Not cost	
			rent/utility				effectived - no source of	
x157540	4/19/2022	1214590	disconnect	1 adult: unemployed	0	Unknown	income.	4/19/2022
			1st mo				EGA denied - Not cost	
			rent/damage				effectived - no source of	
x157540	4/21/2022	1314938	deposit	1 adult: unemployed	0	Unknown	income.	4/21/2022
				· · · · ·			EGA denied - No	
x157540	4/22/2022	2507642	Unknown	1 adult: unemployed	0	Unknown	Emergency.	4/28/2022
				· •				

Human Service's Month End Balance

	2015	2016	2017	2018	2019	2020	2021	2022	% of Budget
January	1,647,300.14	1,814,014.90	2,182,630.66	2,271,729.26	2,772,063.80	3,288,028.76	3,624,301.56	3,612,634.01	65.45%
February	1,618,976.04	1,801,985.24	2,138,616.83	2,176,762.19	2,732,919.27	3,403,266.76	3,521,041.97	3,555,431.44	64.41%
March	1,375,360.09	1,655,070.89	1,800,227.71	1,844,672.30	2,547,429.81	3,277,046.86	3,033,593.35	3,329,525.51	60.32%
April	1,088,964.93	1,347,248.60	1,539,707.40	1,525,256.03	2,361,226.50	3,009,330.45	2,865,586.09	3,022,501.53	54.76%
May	961,748.47	1,294,231.42	1,426,858.37	1,528,544.15	2,327,158.79	3,038,957.98	2,728,273.46		0.00%
June	1,932,135.73	2,330,176.40	2,576,374.42	2,692,513.93	3,462,928.17	4,095,797.92	3,759,448.23		0.00%
July	2,047,715.90	2,367,725.88	2,650,496.79	2,874,408.12	3,554,336.75	4,284,273.43	3,656,785.80		0.00%
August	2,097,897.09	2,427,610.70	2,600,332.14	2,749,859.99	3,531,954.80	3,987,655.57	3,694,899.51		0.00%
September	1,844,296.27	2,121,578.06	2,362,913.96	2,518,750.84	3,294,188.08	3,781,078.10	3,573,442.34		0.00%
October	1,492,630.60	1,866,987.16	2,133,041.74	2,198,557.64	3,270,530.55	3,301,898.06	3,318,688.76		0.00%
November	2,213,985.52	2,638,930.35	2,642,643.71	3,070,756.97	3,860,836.73	3,606,171.73	4,035,310.35		0.00%
December	2,083,484.81	2,395,704.36	2,513,770.14	2,970,003.64	3,606,171.73	3,741,217.85	3,808,445.10		0.00%

Expense Budget

5,519,935.00